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HOTEL YBARRA SEVILLA



Welcome

Dear Guest,

We extend to you our warmest welcome to **Hotel Ybarra Seville** and sincerely thank you for choosing us for your stay in our city.

This hotel was conceived in the spirit of enterprise and travel that has been part of the history of the Ybarra family and of Seville for generations. Some of the elements you will encounter throughout the building—shapes, details, and symbols—evoke the world of navigation and pay tribute to this tradition linked to the sea, to commerce, and to travel, always understood as a form of encounter and openness to the world.

Seville has historically been a port and a point of departure. With that same spirit, we wish for Hotel Ybarra Seville to be a place of arrival, rest, and care, from which you may discover the city at a leisurely and comfortable pace. Our entire team is at your disposal to attend to any needs you may have and to assist you with recommendations or arrangements that will make your stay more enjoyable. Please do not hesitate to contact us; we will be delighted to accompany you on this journey.

We wish you a truly pleasant stay and hope that Hotel Ybarra Seville becomes a place to which you will always wish to return.

Yours sincerely,

Management

HOTEL YBARRA SEVILLE



HOTEL *Service*



24-hour reception



Luggage Storage Service



Bitácoras Restaurant

07:00h - 11:00h
19:30h - 22:30h



Lobby bar "La Proa"

11:00h - 23:00h*



Pool



WIFI



Terrace / Rooftop



Tourist information



Laundry service



Electric charge



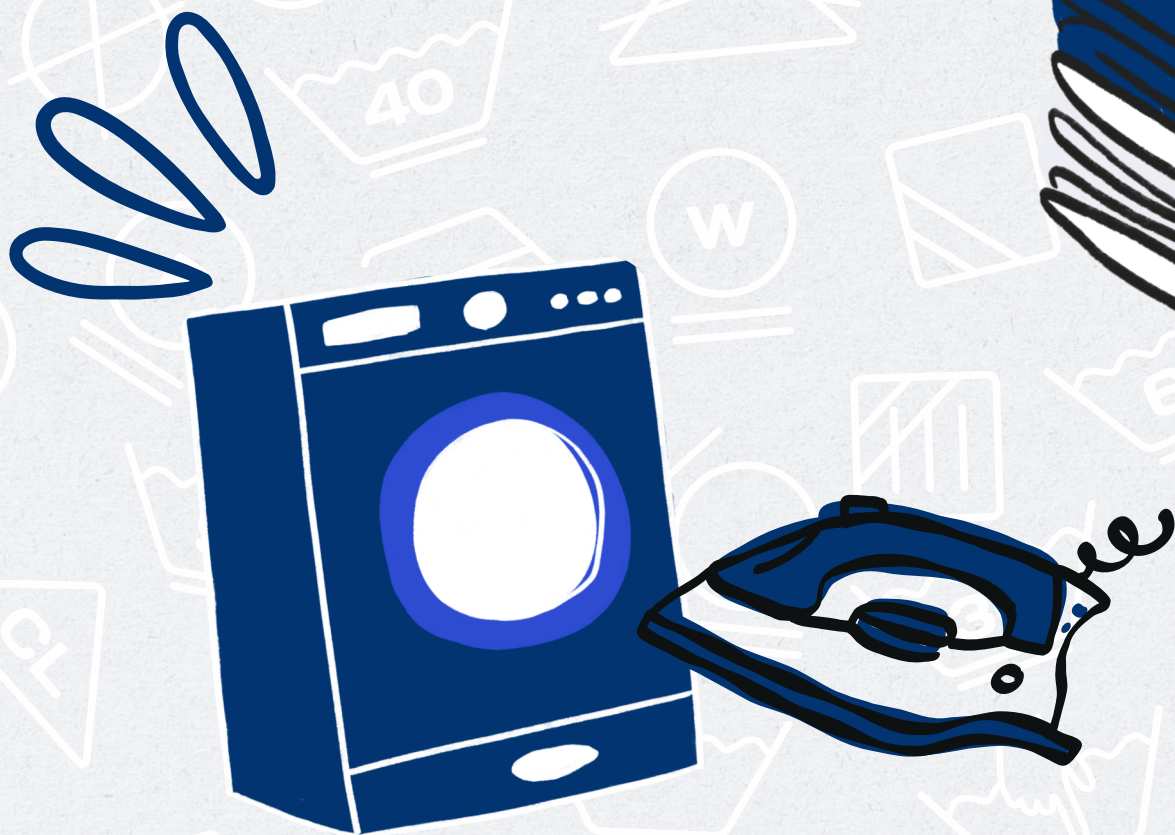
Fitness Center



Smart Tv

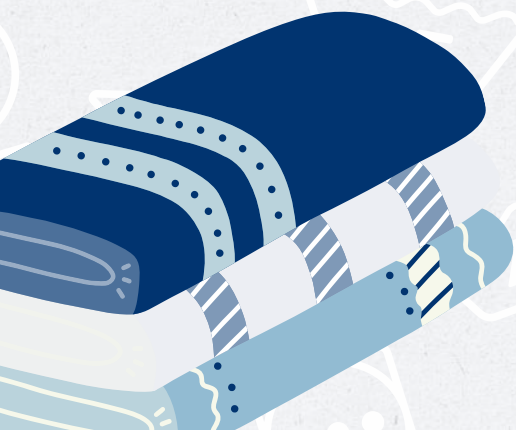
*asked for the kitchen hours.





LAUNDRY AND DRY CLEANING SERVICES

(Laundry service is available. Dry cleaning is handled through an external dry cleaner; please ask at reception.)



To view prices, scroll down.

PRICE LIST

SERVICE DETAILS

ITEMS HANDED IN BEFORE
10:00 AM WILL BE
RETURNED WITHIN 48
HOURS, BEFORE 2:00 PM.
FOR URGENT COLLECTION
SERVICES, PLEASE NOTIFY
RECEPTION.**

LAUNDRY SERVICE HOTEL

Underwear (UNIT)	3,00 €
Socks	3,00 €
T-shirt	5,50 €
Blouse/Shirt	7,50 €
Pyjamas	8,00 €
Underpants	8,00 €
Skirt	7,50 €
Pullover	9,00 €
Dress	17,00 €
Brassiere	5,00 €
Suit(2 piece)	18,00 €

OUTSIDE LAUNDRY SERVICE

Jacket	16,50 €
Waistcoat	10,00 €
Suit Jacket	23,50 €
Tie	8,50 €
Coat or raincoat	25,75 €

The hotel is not responsible for clothing that shrinks or fades. In case of loss or damage to an item, the hotel will not be liable for any amount exceeding five times the cost of the service.

**Urgent service with same-day delivery
is subject to a 50% surcharge on the
standard rate.



RESTAURANT SERVICES

YBARRA SEVILLA HOTEL

“BITÁCORAS” RESTAURANT

BREAKFAST BUFFET

07:00H - 11:00H

DINNERS

19:00H - 23:00H

LOBBY BAR “LA PROA”

10:00H - 23:00H

“EL PUERTO” TERRACE

(Seasonal)





CHANNEL GUIDE

HOTEL YBARRA SEVILLE

ANY QUESTIONS

CONTACT RECEPTION
EXT. 2000



NATIONAL CHANNELS

- 1- La 1
- 2- La 2
- 3- Antena 3
- 4- Cuatro
- 5- Telecinco
- 6- La Sexta
- 7- Canal Sur
- 8- Canal Sur 2
- 9- Andalucía TV
- 10- Neox
- 11- Nova
- 12- FDF
- 13- Divinity
- 14- Energy
- 15- Mega
- 16- DMAX
- 17- Paramount Network
- 18- Trece
- 19- Boing
- 20- Clan
- 21- SDKISS
- 22- TEN
- 23- BeMad TV
- 24- Real Madrid TV
- 25- BOM
- 26- PTV Sevilla
- 27- 7TV Sevilla
- 28- 7TV Aljarafe
- 29- 101TV Sevilla
- 30- Betis TV

ENGLISH-LANGUAGE CHANNELS

- 31- BBC World News Europe
- 32- CNN / Bloomberg
- 33- Sky News
- 34- CNBC

FRENCH-LANGUAGE CHANNELS

- 35- France 24
- 36- TV5 Monde Europe

GERMAN-LANGUAGE CHANNELS

- 37- Das Erste
- 38- ZDF Info
- 39- Arte
- 40- 3sat
- 41- WDR Köln
- 42- WDR Aachen
- 43- Eurosport 1 Deutschland
- 44- Euronews German

OTHERS

- 45- Al Jazeera English
- 46- TRT World
- 47- CGTN
- 48- CGTN Documentary
- 49- CGTN Français
- 50- NHK World Japan
- 51- Canal Algerie
- 52- Algerie 3

INTERNATIONAL CHILDREN'S CHANNELS

- 53- KiKA
- 54- TOGGO Plus



TERRESTRIAL / SATELLITE CHANNELS

- 55- SATELITE**
- 56- ONE**
- 57- SAT.1**
- 58- ProSieben**
- 59- Kabel Eins**
- 60- RTL**
- 61- SUPER RTL**
- 62- VOX**
- 63- NITRO**
- 64- RTLup**
- 65- ntv**
- 66- SQUIRREL**
- 67- VEO 7**

RADIO CHANNELS

- 1- RNE Andalucía**
- 2- Radio 5 RNE**
- 3- Radio Exterior RNE**
- 4- Radio Andalucía**
- 5- SER**
- 6- COPE**
- 7- Onda Cero**
- 8- esRadio**
- 9- Radio Marca**
- 10- LOS40**
- 11- Cadena Dial**
- 12- Europa FM**
- 13- Melodía FM**
- 14- Kiss FM**
- 16- Rock FM**
- 17- Cadena 100**
- 18- Radio Clásica HQ RNE**
- 19- Radio 3 HQ RNE**
- 20- Radio 4 RNE**
- 21- Radio María**
- 22- CAnal Sur Radio**
- 23- Canal Fiesta Radio**
- 24- Flamenco Radio**
- 25- BOM Radio**

All televisions are Smart TVs. For any inquiries, please contact reception.



WiFi



NETWORK NAME

Ybarra_Sevilla

PASSWORD

Clientes1234



"Quick Guide"

AIR CONDITIONING SYSTEM

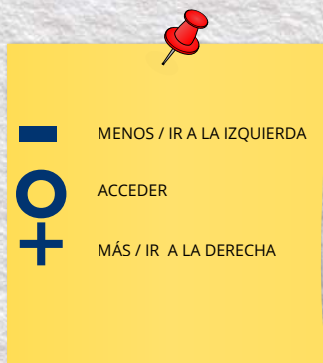


At the top you will find a button for turning the device on and off.



WHEN IT IS ON

A menu with various options will be displayed, which we can navigate using the following symbols.



-----Controls-----



Temperature

Here you can regulate the room temperature using the “-” and “+” controls to decrease or increase it as needed.



Cold/Hot

Using the “o” control, you can select the operating mode, alternating between cold and heat according to your preferences.



Power

By accessing this menu, you can adjust the intensity of the airflow, increasing or decreasing it as needed.



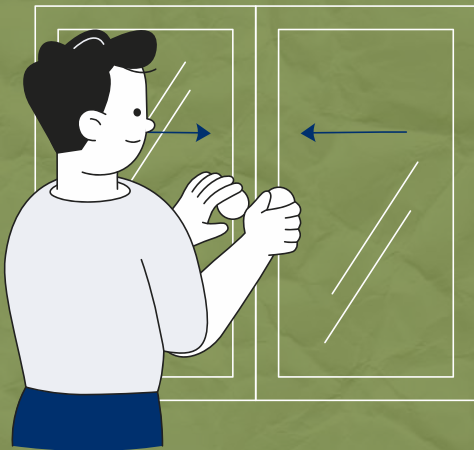


HELP US TAKE CARE OF THE ENVIRONMENT AND YOUR COMFORT

In our hotel, each room has individual heating and air conditioning controls. To help save energy and comply with our environmental standards, we recommend keeping the temperature:

During the colder months: around 20–22°C

During the warmer months: around 24–26°C



REMEMBER

"It is essential that you insert the room key into the light switch, and that the room window is properly closed."

THANK YOU FOR YOUR COOPERATION IN THE RESPONSIBLE USE OF ENERGY.
TOGETHER WE MAKE A MORE SUSTAINABLE HOTEL.

If you require further information or are unable to make changes, please contact reception.



ECOLOGICAL TIPS



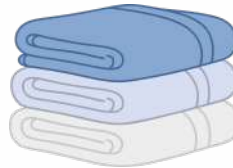
TURN OFF

Lights, TV, and air conditioning when you leave



SAVE WATER

Avoid leaving taps running unnecessarily.
Help us reduce water consumption without sacrificing your comfort.



COMMITMENT

We have a sustainability program; if you prefer clean towels daily, simply leave them on the floor.



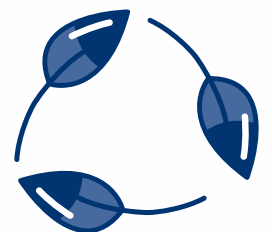
RECYCLE

Use only the products you need; the planet will thank you.



AMENITIES

Use shampoo and soap dispensers instead of small individual containers.



CERO PAPEL

Request electronic invoices to avoid wasting paper.



TOWELS

The hotel towels are for use only in your room or bathroom. Specific towels are provided for the pool and must be returned after use. (Please inquire at reception.)



We recommend reusing towels whenever possible, thus contributing to water and energy conservation. Towels may not be taken outside the room or designated areas; in case of loss, the hotel may charge a replacement fee. Finally, avoid using them to remove makeup or products that could damage them, always following the hotel's care instructions.

AMENITIES



In this hotel, the amenities are not placed individually in the room, as we have dispensers for soap, shampoo and gel.

If you would like additional amenities such as a toothbrush, toothpaste, shower cap, or other complimentary items, please ask the hotel staff. This policy contributes to sustainability and the responsible use of resources.

SHEETS

Generally, sheets are changed every 2–3 days according to hotel policy. To help protect the environment, we recommend reusing them during your stay. If you would like an additional change, please ask the hotel staff.



SECURITY during your stay

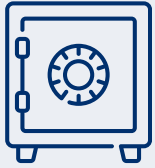


ALWAYS

SECURITY MEASURES



Keep a close eye on your luggage at all times. Do not leave it unattended, not even for a minute. Be especially vigilant when paying your bill.



Place all your valuables in the safe in your room.

The Hotel is not responsible for valuables that have not been deposited in it.



Close your bedroom door when you leave and check that it is properly closed by trying to open it again, even if you are only leaving for a short time. Also, always keep the door closed while you are in your room.



Close your luggage when not in use and store it in a cupboard. If your luggage has a lock, always use it.



Immediately notify reception of any abnormal events, such as the presence of suspicious people in the hallways, repeated phone calls from unidentified individuals, or knocks on your room door from unknown persons.



Immediately report to Reception any lock failures, poor lighting, or situations that may compromise security.



Memorize or keep the emergency numbers and the hotel's reception number.



In case of evacuation, remain calm and strictly follow the instructions of the staff and the emergency signage.



NEVER

SECURITY MEASURES



Never display jewelry, money, or valuables in your room or in common areas.



Never invite strangers into your room, or tell them your phone number.



When establishing social relationships with strangers, do not reveal the name of your hotel or your room number.



Never allow repair staff access to your room unless it has been previously requested by you or authorized by Hotel Management.



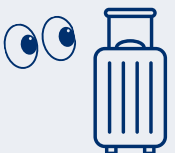
Immediately report to Reception any lock failures, poor lighting, or situations that may compromise security.



Do not leave valuables in vehicles parked at the hotel.



Avoid stating your room number aloud at Reception or in common areas.



For your safety, please do not leave personal items — such as bags, briefcases or other belongings — out of sight in the hotel's common areas (hall, cafeteria, breakfast room, etc.).

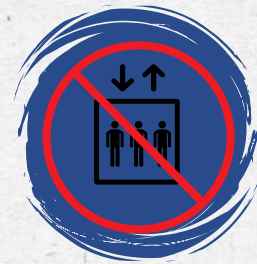


FIRE SAFETY MEASURES during your stay





IMPORTANT



LOCATION OF EMERGENCY EXITS

- Upon arriving in your room, locate the nearest emergency exit on the floor plan.
- Note the location of all exits and fire alarms, both on your room's floor plan and in the hallway.

IF A FIRE BREAKS OUT IN YOUR ROOM

- **Notify Reception immediately. (2000)**
- If you are sure and it is possible, try to extinguish the fire yourself.
- If in doubt, leave the room, closing the door behind you to prevent smoke and flames from spreading into the hallway.

IF THE FIRE OCCURS IN OTHER AREAS OF THE HOTEL

- Stay calm and grab your room key card.
- If there is smoke in the hallway, drop to the floor and crawl to the emergency exit. **Never use the elevator.**
- If there is a fire between you and the emergency exit:
- Check if there is another exit available.
- If there isn't, return to your room, close the door to prevent smoke and flames from entering, and place a wet towel in the gap.
- Open the window fully to ventilate the room and signal outside by hanging a sheet, but do not try to slide down it.
- Fill the bathtub with water and keep wet towels handy; they may be useful in an emergency.

IMPORTANT RECOMMENDATION:

MOST FIRE VICTIMS SUFFER FROM SMOKE OR GAS POISONING.
STAY CALM AND CAREFULLY FOLLOW THESE INSTRUCTIONS TO
INCREASE YOUR SAFETY.





LOCATION



ENTRY

MARIA LUISA PARK



MARIA LUISA PARK
4 min walking



BUS STOP
200 m from the HOTEL



CITY CENTER



TRIANA / TORRE SEVILLA



PLZA.ESPAÑA / PRADO



CITY CENTER
27 min walk

YOU ARE
HERE

PARKING

YBARRA SEVILLA HOTEL



BUS STOP

3 6 34



HOSPITALS

VIRGEN DEL ROCÍO HOSPIITAL
QUIRÓN SAGRADO CORAZÓN HOSPITAL



Pharmacy
"La Estrella"



Gettin around SEVILLE



YOU CAN CHOOSE TO TRAVEL ON FOOT, BY PUBLIC TRANSPORT, OR USING YOUR OWN MEANS OF TRANSPORT.

BUS

TUSSAM Public Company



LEAVING THE HOTEL, TURN RIGHT AND CROSS THE STREET. YOU WILL FIND THE BUS STOP LOCATED ON AVENIDA DE LA PALMERA.

- ③ with a stop at "Paseo Colón (perfect for going to the cathedral)
- ③④ with a stop at "Avda. María Luisa", next to Parque María Luisa
- ⑥ To travel from the Virgen del Rocío Hospital to the Macarena neighborhood, making the journey through the Triana neighborhood.

THE COST OF A SINGLE TICKET IS €1.40 PER PERSON, PER JOURNEY. YOU CAN ALSO PURCHASE A MULTI-TRIP TICKET FOR €0.46 PER JOURNEY, AS WELL AS TOURIST CARDS, AVAILABLE IN 1-DAY (€5) OR 3-DAY (€10) VERSIONS.

WALKING



CITY CENTER

You can easily reach the city center on foot. Simply leave the hotel and turn right; when you reach Avenida de la Palmera, take the right again and continue straight ahead. In approximately 26 minutes, enjoying the walk, you will arrive at Puerta de Jerez, from where you will have direct access to Seville Cathedral.



MARIA LUISA PARK - PLAZA DE ESPAÑA

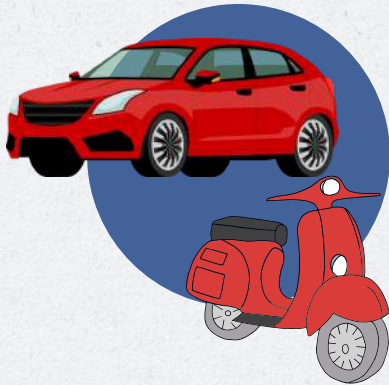
Conveniently located within a five-minute walk, you can enjoy one of the city's most emblematic monuments, the Plaza de España, integrated within the María Luisa Park, next to the Archaeological Museum and the Museum of Arts and Popular Customs.



Gettin around SEVILLE



YOU CAN CHOOSE TO TRAVEL ON FOOT, BY PUBLIC TRANSPORT, OR USING YOUR OWN MEANS OF TRANSPORT.



CAR OR MOTORCYCLE

The city center is almost entirely reserved for residents, so access by car is not recommended. However, public parking is available.

PARKING - ROME

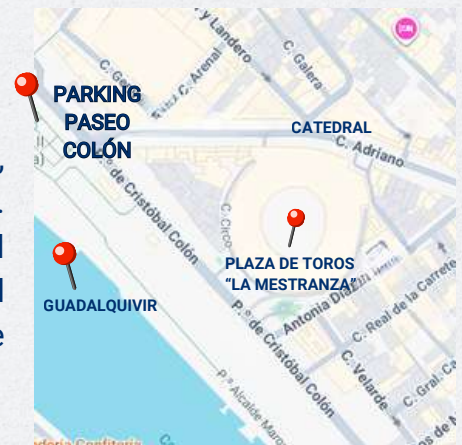
From the hotel's main street (Av. Cardenal Bueno Monreal), turn right and continue straight along Av. de la Palmera. The entrance will be on your right after 2 km. It is a 4-minute walk from Seville Cathedral.



Parking prices can vary depending on the day and time, but generally range from 2-3 euros per hour.

PARKING - PASEO COLÓN

From the hotel's main street (Av. Cardenal Bueno Monreal), turn right and continue straight along Av. de la Palmera. After 2.7 km, you will find the entrance on your right, located between the Plaza de Toros de la Maestranza bullring and the Guadalquivir River. It is about 10 minutes from Seville Cathedral.



Parking prices can vary depending on the length of stay, and usually cost around €2.10 per hour.

PARKING - SABA PLAZA DE LA CONCORDIA (EL CORTE INGLÉS PLAZA DEL DUQUE)

From the hotel's main street (Av. Cardenal Bueno Monreal), turn right and continue straight along Av. de la Palmera. After 2 km, you will find the entrance on your right via Calle Baños. This parking garage is about 20 minutes from the Cathedral, yet it is in the heart of Seville's shopping district and very close to Plaza de la Encarnación, where you can visit the Metropol Parasol (Las Setas).

Guide
SEVILLE

GET TO KNOW THE CITY

HOTEL YBARRA SEVILLE





REALES ALCÁZARES

One of the must-see places if you're visiting Seville for the first time is the Royal Alcázar of Seville, declared a UNESCO World Heritage Site in 1987. Since its creation in the 11th century, this monument has witnessed all the cultures and civilizations that have graced the Andalusian city. It is the oldest royal palace still in use in Europe, as it remains the official residence of the Spanish royal family when they visit Seville.

The Royal Alcázar of Seville originated in Roman Hispalis, evolving throughout the High Middle Ages until, in 913, Caliph Abd al-Rahman III ordered the construction of the Dar al-Imara, the first seat of government in the south of the city. Later, the Abbadid, Almoravid, and Almohad dynasties expanded and completed the complex, incorporating palaces and Arab buildings of great historical value. After the Castilian conquest (1248-49), the Alcázar was consolidated as the seat of the Crown and municipal power, integrating Gothic and Mudéjar styles. Its character is further enhanced by gardens, water features, and new uses of space, as well as by the people who inhabited it and made it a cultural and political center for more than eleven centuries.



**MORE INFORMATION
AND TICKETS**

<https://alcazarsevilla.org/>



PLAZA DE ESPAÑA

Without a doubt, one of Seville's most iconic and cinematic landmarks is the Plaza de España, designed by the architect Aníbal González. Built between 1914 and 1929 for the Ibero-American Exposition, it is famous for its tiled benches depicting the 48 Spanish provinces. It is surrounded by a lake and two twin towers that flank the plaza, lending it a Baroque ambiance. When it was built for the 1929 Ibero-American Exposition, the building was intended to house the Labor University of Seville, although it was ultimately divided among various government agencies.

PLAZA DE ESPAÑA

Built between 1914 and 1929

ARCHITECT: Aníbal González

MORE INFORMATION

<https://www.andalucia.org/listing/plaza-de-espa%C3%B1a/16337102/>



SEVILLE CATHEDRAL

Another must-see in the Andalusian capital is Seville Cathedral. This Gothic Catholic temple, covering 11,500 square meters, is among the largest cathedrals in the world, surpassed only by St. Peter's Basilica in the Vatican and the Basilica of Our Lady of Aparecida in Brazil. It was declared a UNESCO World Heritage Site in 1987, not only for its immense size but also for its great architectural beauty. The remains of Christopher Columbus and several kings of Castile are buried within its walls.

MORE INFORMATION

<https://www.catedraldesevilla.es/>



Seville Cathedral, officially Saint Mary of the See and of the Assumption, is the seat of the Archdiocese of Seville and a Catholic place of worship. Its main style is Gothic, with Renaissance additions, and it was built on the site of the former Great Mosque, preserving the Giralda tower and the Patio de los Naranjos (Courtyard of the Orange Trees). Construction symbolically began in 1401, with records dating back to 1433, and formally ended in 1506 with the laying of the dome's stone, although additions and restorations continued until 1593. The cathedral houses the remains of Christopher Columbus and several Castilian kings, and celebrates important feast days such as Corpus Christi, the Immaculate Conception, and the Feast of Our Lady of the Kings. In 1987, it was declared a World Heritage Site along with the Alcázar and the General Archive of the Indies, and it is the largest cathedral in the world by area.



LA GIRALDA

If you visit Seville Cathedral, take a moment to admire its bell tower, better known as the Giralda. The lower section dates from the Almohad period, while the upper section is from the Christian era. It stands over 90 meters tall, and at its summit is a bronze statue representing the Triumph of Faith, which also serves as a weathervane. Thanks to its 24 bells, Seville Cathedral has become the cathedral with the largest number of bells in the world.

The Giralda of Seville is an Almohad minaret adapted as a bell tower, with a square central structure surrounded by exterior walls and internal ramps that allowed access on horseback. Its exterior decoration combines horseshoe and polylobed arches, alfiz moldings, and geometric motifs that emphasize its verticality. In the bell tower, the windows display arches and capitals in the Caliphate style, while the 16th-century Renaissance finial, the work of Hernán Ruiz, completes the tower and harmonizes Islamic architecture with Renaissance elements, making it a visual landmark and symbol of Seville.

MORE INFORMATION

<https://www.catedraldesevilla.es/la-catedral/edificio/la-giralda/>



METROPOL PARASOL (Las Setas)

The Metropol Parasol, officially known as Las Setas de Sevilla, is an iconic structure located in the Plaza de la Encarnación, in the heart of Seville's historic center. Designed by German architect Jürgen Mayer and inaugurated in 2011, it stands out for its unique organic shape and for being one of the largest wooden structures in the world.

The complex blends contemporary architecture with historical heritage. Beneath its surface lies the Antiquarium, an archaeological museum that houses important Roman artifacts. At plaza level, it features a market and public spaces, while the upper level boasts a panoramic viewpoint offering breathtaking views of the city.



ARCHIVO DE INDIAS

The General Archive of the Indies in Seville was created in 1785 at the behest of King Charles III with the aim of centralizing in a single location the documentation relating to the administration of Spain's overseas territories, which until then had been scattered across various archives located in Simancas, Cádiz, and Seville.

The archive holds some 43,000 bundles of documents, comprising approximately 800 million pages and 8,000 maps and drawings, primarily from the agencies responsible for administering the overseas territories. It was declared a World Heritage Site by UNESCO in 1987, along with the Cathedral and the Royal Alcázar.

MORE INFORMATION

<https://www.andalucia.org/listing/archivo-general-de-indias/15741102/>

https://es.wikipedia.org/wiki/Setas_de_Sevilla





MARÍA LUISA PARK

The Maria Luisa Park is Seville's main and most emblematic urban park, located next to the Plaza de España. It was donated to the city by Infanta Maria Luisa of Bourbon and transformed at the beginning of the 20th century as part of the 1929 Ibero-American Exposition. It is notable for its romantic and historicist style, with extensive gardens, pavilions dedicated to illustrious figures, fountains, ponds, and abundant Mediterranean and exotic vegetation. Within its boundaries are some of the city's most iconic spaces, such as the Plaza de España and the Plaza de América. The Maria Luisa Park is an ideal place for strolling, relaxing, and enjoying the natural and historical surroundings, and is one of Seville's main cultural and scenic attractions.



MORE INFORMATION

<https://www.sevilla.org/servicios/medio-ambiente-parques-jardines/parques/parques-y-jardines-historicos/parque-de-maria-luisa>



TORRE DEL ORO

The Torre del Oro (Tower of Gold) is one of Seville's most emblematic monuments, located on the banks of the Guadalquivir River. It was built in the 13th century during the Almohad period as part of the city's defensive system and served to control river access to the port.

Its name is traditionally associated with the golden sheen reflected by its cladding, although it has also been linked to the storage of precious metals from the Americas. Throughout its history, it has served various purposes, and today it houses the Naval Museum of Seville, dedicated to the city's historical relationship with navigation and maritime trade.

The Torre del Oro is now a symbol of Seville's maritime and defensive past and one of the most visited landmarks along the river.

MORE INFORMATION

<https://www.sevilla.org/no8do-digital/expo-no8do/torre-del-oro-de-sevilla-ocho-siglos-de-historia-de-la-ciudad>



CONTACT NUMBERS

HOTEL

RECEPTION	2000
LOOBY BAR "LA PROA"	2008
RESTAURANT "BITÁCORAS"	2007
HOTEL RESERVATIONS	2002

(Dial 9 + room number to call another room.)



EMERGENCY

EMERGENCY	112
POLICE	091
FIRE DEPARTMENT	112



HOSPITALS

VIRGEN DEL ROCÍO	955 012 000
QUIRÓN SAGRADO CORAZÓN	954 937 676
QUIRÓN SAGRADO CORAZÓN	954 613 300



TAXIS

RADIO TAXI	954 580 000
TELE TAXI	954 622 222
UBER / CABIFY	





HOTEL YBARRA SEVILLA



NORMAS DE USO Y CONVIVENCIA

RULES OF USE AND COEXISTENCE



No entrar en la zona de baño con ropa o calzado de calle.
Do not enter the bathing area with street clothes or footwear.



No Introducir vidrios o sustancias ilegales
Glass items in the pool area is prohibited.



No usar la piscina si se padece alguna enfermedad transmisible.
Do not enter the pool if you have a communicable disease.



Prohibido el uso de flotadores, pelotas, hinchables, aletas o juegos.
Do not use toys, flotation devices, balls, snorkels or masks (unless part of an organized class or activity).



No saltar a la piscina, tirarse de cabeza o empujar, así como correr por el bordillo. Sea prudente.
Do not jump into the swimming pool, dive, push, pull or unnecessarily splash swimmers. Be prudent.



No usar la piscina fuera del horario establecido para el baño según la temporada.
Do not use the pool outside of the established swimming hours according to the season.



No está permitido reservar hamacas. Se retirarán los objetos personales si la hamaca está sin uso más de 30 minutos.
Reservations of hammocks. Personal objects will be removed if the hammock is without use for more than 30 minutes.



No está permitido introducir alimentos ni bebidas ajenos al bar de la terraza.
It is not permitted to bring in food or beverages not purchased at the terrace bar.



Respetar el descanso y la comodidad de los demás. Prohibido el uso de aparatos de música.
Please respect the rest and comfort of others. The use of music devices is prohibited.



Utilice protección solar. Evite la exposición solar de 12 a 16 horas. No exponga al sol a niños menores de 3 años.
Use sunscreen. Avoid sun exposure between 12 and 16 hours. Do not expose children under 3 years old to the sun.



Niños menores de 7 años deben estar siempre acompañados por un adulto.
Children under seven years old must be accompanied by an adult.



Los menores de 4 años deben vestir pañal especial para el baño.
Children under 4 years old must wear special clothes for bathing.



Uso obligatorio de ropa adecuada para el baño y gorro si tiene el pelo largo.
Wearing appropriate swimwear and a swim cap if you have long hair is mandatory.



Evite caminar en traje de baño o descalzo fuera del área de baño. Guarde las formas.
Avoid walking without street clothes or footwear inside the hotel. Be respectful.



Respete el aforo del vaso. Aforo: 30 personas.
Respect the capacity of the pool. Capacity: 30 people.



En caso de emergencia sanitaria llame al 112.
In case of an emergency call 112.

En caso de accidente los centros sanitarios más cercanos son:
Centro de Salud El Porvenir: C/ Diego de Soto, 1, S/N, 41013 Sevilla.
(Horario: de Lunes a Viernes de 08:00 a 20:00 horas)
Hospital Virgen del Rocío: Av. Manuel Siurot, 1, 41013 Sevilla.
(Teléfono urgencias: 902 50 50 61)

Aviso

El Hotel Ybarra no se hace responsable de los extravíos o pérdidas que puedan ocurrir.
The Hotel Ybarra is not responsible for any loss or loss that may occur.

Real Decreto 742/2013, de 27 de Septiembre, por el que se establecen los criterios técnicos-sanitarios de las piscinas. Artículo 14: Información al público. El titular de la piscina pondrá a disposición de los usuarios en un lugar accesible y fácilmente visible, al menos, la siguiente información: e/ Información sobre la existencia o no de socorrista y las direcciones y teléfonos de los centros sanitarios más cercanos y de emergencias.

GRACIAS POR COLABORAR | THANKS FOR COLLABORATION



RULES DURING YOUR STAY.

Check-in

Starting at 2:00 PM.

Check-out

At 12:00 pm.

We appreciate your cooperation in respecting these schedules.

CHECKOUT INSTRUCTIONS

- Turn off the lights, air conditioning, or heating before leaving.
- Make sure you lock all doors and windows securely.
- Leave your keys at reception.

Contact

- › 955607413
- › Reception Ext. 2000
- › reservas@hotelybarrasevilla.com

**We hope you have a
pleasant stay!**

Thank you so much for
choosing us.

Welcome to our accommodation

We want you to have a comfortable and pleasant stay. Below are some important rules to keep in mind during your stay:

› Pets or animals

Pets and animals are not allowed in the Hotel without prior express authorization.

In the event of exceptional authorization, the animal's owner will be responsible for any damage the animal may cause to the Hotel or to third parties.

› Noise and music

To preserve a peaceful and pleasant atmosphere for everyone, we kindly ask that you respect the rest and privacy of other guests. Excessive noise, disturbances, and parties or events are not permitted in the hotel.

› Prohibitions

- We inform you that, in accordance with current regulations and our establishment policy, smoking is not permitted inside the hotel or in any of its facilities.
- Entering rooms with companions under 18 years of age without legal authorization or authorization from the establishment.

› Food and drink

The consumption of food and beverages from outside is not permitted in the hotel's common areas. Such consumption is limited to your room.

› Waste management

Please manage your waste properly and keep the premises clean, treating the hotel with the care you would give your own home.



HOTEL YBARRA SEVILLA

INTERNAL HOUSE RULES

1. General Description

Pursuant to Article 25 of Decree 13/2020 of 18 May, the establishment has the following Internal House Rules, which shall be mandatory for all guests of the establishment.

Article 25 of Decree 13/2020 provides:

1. Hotel establishments must have internal house rules establishing mandatory standards of conduct for users during their stay, which may not contravene the provisions of Law 13/2011 of 23 December or this Chapter.
2. The internal house rules shall always be available to users and shall be displayed, at least in Spanish and English, in a visible and easily accessible place within the establishment. These rules must also be published on the establishment's own website, where applicable.
3. Operating companies of hotel establishments may seek the assistance of Law Enforcement Authorities to evict persons who breach the internal house rules, violate customary rules of social coexistence, or attempt to access or remain in the establishment for purposes other than the normal use of the service, in accordance with Article 36.4 of Law 13/2011 of 23 December.

These Internal House Rules establish the standards and provisions governing the relationship between Hotel Ybarra Sevilla and its guests, clients, visitors, and occasional companions, with the aim of ensuring proper coexistence, correct service provision, and full enjoyment of the establishment's facilities.

All guests, without distinction based on nationality, ethnic or racial origin, religion, sex, or any other personal or social condition, as well as their occasional companions and habitual or temporary visitors, must comply with and ensure compliance with these Internal House Rules.

These Rules are available in several languages; however, only the Spanish version is legally binding, and it shall prevail in the event of any discrepancy in interpretation or otherwise.

2. Scope of Application

These Internal House Rules apply compulsorily to all exclusive-use or common-use areas belonging to or located within Hotel Ybarra Seville, without exception.

They apply in particular to guest rooms, corridors, general facilities, service areas, gym, restaurant, lobby bar, swimming pool, halls, restrooms, elevators, and all other areas of the establishment, this list being merely illustrative.

3. Definitions

For the purposes of these Rules, the following terms shall have the meanings assigned below:

- a) Hotel Ybarra Seville: the hotel establishment located at Avenida Cardenal Bueno Monreal 50, corner of Avenida de la Palmera, Seville, operated under the corporate name Ybarra y Cía S.A., with registered address at Avenida Menéndez Pelayo No. 4, 3rd Floor.
- b) Occasional companion: any natural person who enters the Hotel together with a guest, at the guest's request, invitation, and/or consent.
- c) Addressees of the Rules: all natural persons referred to in section 9 of these Rules.
- d) Hotel facilities: all areas of the hotel building, whether intended for guest use or for the provision of general services.
- e) Restricted areas: areas exclusively reserved for hotel staff, including administrative corridors, kitchens, storage rooms, staff changing areas, and other service areas.
- f) Guest / Client: any natural person staying temporarily or permanently at the Hotel who has completed and signed the corresponding registration form.
- g) Rules: these Internal House Rules applicable to guests, restaurant and bar clients, and visitors of Hotel Ybarra Seville, including any future amendments or annexes.

4. Admission and Reservation Conditions

Access to the establishment and guest status requires a prior confirmed reservation and express acceptance of these Internal House Rules.

All reservations shall specify the dates of stay, number and type of rooms, board basis, cancellation policy, any additional services contracted, and the total and itemized price, unless offered as a global package.

Upon making the reservation, the guest shall be informed—by the same means used to make it or another chosen method—of their rights and obligations, including cancellation policies applicable to the specific reservation.

If a reservation is confirmed without requiring a deposit, it shall be held until the agreed time, or until 6:00 p.m. on the arrival date if no time has been specified. If a deposit has been paid, the reservation shall be made without time limit for the number of days covered by the deposit, unless otherwise agreed.

To use a hotel room, guests must complete the admission document upon arrival and present valid official identification, in compliance with applicable regulations.

All people over 14 years of age must complete a registration form and provide valid identification.

The Hotel reserves the right of admission and stays under legally established terms, always ensuring respect for fundamental rights and non-discrimination.

Occupancy beyond the contracted number of people or accommodation of minors without fulfilling legal requirements is not permitted.

5. Deposits and Payment for Services

Guests must pay for contracted services upon arrival or in accordance with the conditions agreed in their reservation.

The Hotel may require a payment guarantee by legally accepted means.

In accordance with applicable regulations, the Hotel may request advance payment as a deposit, which shall be deducted from the final bill. Failure to cancel within agreed deadlines may result in forfeiture of the deposit.

Filing a complaint does not exempt the guest from payment obligations.

By providing credit card details, the guest authorizes the Hotel to charge the card for expenses incurred during the stay or as advance payment guaranteeing contract compliance.

Accepted cards: VISA, MASTERCARD, AMERICAN EXPRESS.

6. Occupancy Period

Rooms are available from 2:00 p.m. on the arrival date until 12:00 noon on the departure date.

Late check-out beyond the agreed time may incur additional charges or the full daily rate, subject to availability.

Occupancy exceeding the room's contracted capacity is strictly prohibited.

7. Housekeeping Service

Daily housekeeping service is provided from 9:00 a.m. to 5:00 p.m. Guests wishing not to be disturbed must display the "Do Not Disturb" sign on the door.

8. Validity of the Rules

These Rules shall remain fully valid until expressly amended or replaced.

9. Apply to

These Rules apply to:

- Hotel guests

- Occasional or temporary companions
- Users of bar, restaurant, buffet, and terrace services
- Any person visiting or remaining within the Hotel
- Participants, organizers, and staff of events held at the Hotel

10. General Conduct and Security

Guests must maintain respectful conduct consistent with the Hotel's category and standards.

Safe deposit boxes are provided in rooms at no extra charge. The Hotel is not liable for valuables not deposited.

The Hotel is not responsible for luggage left in common areas unless officially stored.

11. Prohibitions

During their stay, presence, or transit within Hotel Ybarra Seville, all persons subject to these House Rules are expressly prohibited from:

- Disturbing the peace, rest, or privacy of other guests through disorderly conduct, disturbances, excessive noise, or hostile behavior.
- Smoking anywhere within the Hotel, except in designated smoking areas.
- Acting in a rude, aggressive, intimidating, or harassing manner toward other guests, visitors, or Hotel staff.
- Damaging, misusing, or improperly handling the Hotel's facilities, property, services, or supplies.
- Using paid services without settling the corresponding charges.
- Bringing in, consuming, or possessing substances prohibited by law within the Hotel, including tobacco products or alcoholic beverages where restricted by applicable regulations.
- Carrying weapons, explosives, or dangerous objects without proper authorization.
- Entering guest rooms with companions under 18 years of age without the legally required authorization or the Hotel's consent.
- Engaging in or promoting discriminatory, exclusionary, or unequal treatment toward guests, visitors, or employees.
- Disclosing confidential or sensitive Hotel information obtained during the stay or while on the premises.
- Behaving in any manner that may compromise safety, harmonious coexistence, or the image and reputation of the Hotel.
- Failing to comply with applicable dress codes, etiquette, or behavioral standards required in specific Hotel areas or during special events.

12. Dress Code

To ensure a comfortable and pleasant environment for all guests, appropriate dress and footwear are required when circulating or remaining within Hotel Ybarra Seville, in keeping with the style and standards of the establishment.

Suitable attire includes well-maintained formal or smart-casual clothing, such as long trousers or dresses, shirts, blouses or T-shirts, together with appropriate footwear for public areas.

For safety and hygiene reasons, walking barefoot inside the Hotel is not permitted. Sandals or similar footwear may be worn during the summer season or when culturally customary for the guest.

Guests may not circulate in public areas with bare torsos, in sleeveless shirts, or in swimwear, except in designated areas such as the swimming pool and gym, where appropriate attire is required. Please note that specific dress codes or etiquette requirements may apply in certain areas of the Hotel or during special events.

13. Use of the Facilities

The facilities of Hotel Ybarra Seville must be used properly, in accordance with their intended purpose and the applicable operating rules.

Access is limited to authorized areas only. Entry into restricted areas or spaces reserved for third parties or Hotel staff is strictly prohibited.

Access to a specific area or facility of the Hotel may be restricted or denied in the following cases:

a) When the maximum authorized capacity has been reached and no availability remains. b) When the designated closing time of the area or facility has passed. c) When the minimum age requirement established by applicable regulations has not been met. d) When violent behavior, aggressive conduct, or disturbances are displayed or caused. e) When the person creates hazardous situations, causes discomfort to other users, or fails to meet basic hygiene standards. f) In particular, access or continued presence shall be denied to persons consuming drugs, narcotics, or psychotropic substances, showing signs of having consumed them, or displaying clear signs of intoxication. g) When wearing clothing or symbols that incite violence, racism, or xenophobia, or when failing to comply with the dress code required for the specific area or facility.

14. Bringing Food

The entry of food items in quantities exceeding those reasonably necessary for the personal consumption of the guest and/or their companions is not permitted, unless expressly authorized by the Hotel.

15. Pets or Animals

Pets or animals are not permitted on the premises without the Hotel's prior and express authorization.

In exceptional cases where admission is authorized, the owner shall be solely responsible for any damage or disturbance caused.

Assistance dogs shall be always permitted, in accordance with applicable legal provisions.

16. Services Provided by Third Parties

Certain complementary services offered at the Hotel may be provided by companies other than the Hotel operator, such as leisure, wellness, event, or external activity services.

In such cases, guests will be duly informed of the identity of the company responsible, which shall assume direct responsibility for the provision of the service.

17. Information on Risks and Safety Measures

Some Hotel facilities or services may involve inherent risks associated with their use (such as the swimming pool, gym, or other areas).

The Hotel has the legally required safety measures in place. Guests must comply with posted signage, specific rules, and staff instructions, and shall use such facilities at their own responsibility where applicable.

18. Hotel Enforcement Rights

Failure to comply with these House Rules entitles the Hotel to:

- Request that the offending party modify their behavior.
- Require compliance with applicable dress code and etiquette standards.
- Impose measures such as warnings, suspension of services, or exclusion from the establishment.
- Exercise the right of admission and continued stay.
- Notify the competent authorities where appropriate.

The application of any measures or sanctions shall not constitute precedent nor create acquired rights for the offending party.

19. Liability

Any person in breach of these House Rules shall be solely liable for any damage or loss caused and shall hold the Hotel harmless against any third-party claims arising therefrom.

20. Applicability to Co-owners

These House Rules shall also apply, where relevant, to co-owners, people authorized by them, and visitors to units located within the Hotel building.

21. Hotel Ybarra Seville Reservation of Rights

These House Rules are non-discriminatory in nature and are intended to ensure the quality, safety, and proper operation of the Hotel.

The Hotel reserves the right to modify, supplement, or issue new rules governing the use of its facilities and the conduct of its users.

22. Jurisdiction

Any dispute arising from these House Rules shall be submitted to the competent Ordinary Courts of the city of Seville, Spain, with express waiver of any other jurisdiction, without prejudice to criminal jurisdiction where applicable.

INFORMATION ON OTHER SERVICES PROVIDED DIRECTLY

Services Provided by the Hotel:

This Hotel offers the following services to Guests: Parking; Laundry–Dry Cleaning; Restaurant; Lobby Bar; Swimming Pool; Terrace; and Gym. The rules for using each service are as follows:

LAUNDRY – DRY CLEANING

1. In your room, via the QR code, you will find information regarding the conditions of these services, prices, and garment delivery and return schedules.
2. The Establishment shall not be held responsible for garments that, due to their condition or fabric composition, may shrink, fade, or become damaged.

PARKING

1. The hotel has parking facilities. Their use is subject to the hotel's established fee and availability. This service is limited exclusively to Hotel Guests; access by the general public is not permitted.
2. When parking a vehicle, only one parking space may be occupied. Parking across two spaces will require payment for two spaces.
3. Use of parking spaces reserved for disabled persons must be justified by displaying the corresponding official permit inside the vehicle.
4. For safety reasons, vehicles are not permitted to park at the Hotel's main entrance. This area may only be used temporarily for loading and unloading luggage.
5. The hotel accepts no responsibility for any damage to vehicles or for objects left inside them.

RESTAURANT / BAR

Please consult Reception or the Hotel's QR code for restaurant and bar opening hours. The indicated schedules may be modified due to occupancy levels or operational requirements. The following is not permitted:

- Removing food from the buffet restaurant.
- Access to the Restaurant or Bar wearing only swimwear.

SWIMMING POOL

1. Pool opening hours during summer are from 10:00 a.m. to 9:00 p.m. Pool hours may vary due to weather conditions, maintenance requirements, or event use.
2. Children under 16 years of age are not permitted to use the pool or solarium area unless accompanied by their parents.
3. Access to the swimming pool is restricted exclusively to Guests staying at the Establishment.
4. Showering before entering the pool is mandatory.
5. Balls, inflatable mattresses, or similar items are not permitted in the pool, except for children's floats.
6. Use of pool sun loungers is free of charge. The Establishment operates a **"No Sunbed Reservation"** policy to ensure fair access for all users. Staff may remove personal belongings from sun loungers not used for at least 30 consecutive minutes when other guests are waiting to use them. In such cases, belongings will be taken to and deposited at Reception.
7. Use of in-room towels at the pool is strictly prohibited. The hotel provides towels for exclusive pool use free of charge.
8. Consumption of food and beverages in the pool area is prohibited.

GYM

The gym is open 24 hours a day, 365 days a year.

1. Presence in the gym is limited strictly to performing physical exercise.
2. Access is not permitted to people who are not using the facilities, nor to minors under sixteen years of age.
3. Gym equipment must be used with appropriate sportswear and footwear suitable for this type of facility.

4. Use of a hotel or personal towel is mandatory for hygiene reasons, to avoid possible contagion and damage to equipment.
5. Smoking and the consumption of food or alcoholic beverages are strictly prohibited in the gym.
6. The maximum capacity of the gym is 8 people.
7. For the benefit of all users, please return all sports equipment to its designated place after use and handle it with care to prevent premature deterioration.
8. In case of any doubts or equipment malfunctions, please report them as soon as possible to Reception or Customer Service.